



GENERAL CONDITIONS

1. Tariffs are in Euro, per passenger, per vehicle, per way
2. Infants 0-4yrs old travel free on deck
3. Children 4-12yrs old are entitled 50% discount on any accommodation
4. Only tickets originally purchased for a round trip voyage are entitled the return discount.
5. Announced discounts are not accumulative
6. The ticket is personal and is not transferable
7. Passengers with open date ticket must book well in advance their travel date to ensure they will find availability for the accommodation paid for. The Company is not in fault if the passenger with open date ticket does not book in advance for his travel.
8. According to EU Directive 98/41 passengers must provide their details for the passenger registration system. Passengers with special needs must declare this at the time of the reservation.
9. Passengers without the original ticket may be refused the travel by the Company
10. Cancellation fees apply as follows :
 - Cancellation up to 30days before departure : 100% refund
 - Cancellation from 29days till 7 days before departure : 75% refund
 - Cancellation from 6 days till 24hours before departure : 50% refund
 - For non-show tickets there is no refund
11. The refund is only made by the agency that has issued the ticket.
12. Passengers must be present for check-in minimum 2 hours before the departure time. Passengers in late arrival are not guaranteed their embarkation on the vessel.
13. Arrival and departure times are in local time. Arrival time is the arrival of the vessel at the pilot station of each port. The Company is not liable if for reasons of port congestion the vessel has to wait in anchorage for any period.
14. Prices and Timetable are liable to change without further notice.
15. The Company may impose a fuel surcharge without further notice.
16. In case of any trip cancellation the liability of the Company is limited only to the full refund of the ticket.